**181304: 685276: Add/view attachments to an Interaction / Request**



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Test Data: Unassigned

Description: 685276: Add/view attachments to an Interaction / Request

# Summary

**Categories**

Function: Unassigned

Test Phase: Integration Test

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

**PA**

Click ANONYMOUS ROC from the ribbon. Fill out

required fields in the RoC section. Click Save.

Verify your user is now assigned as the Patient Advocate.

In the ATTACHMENTS Subsection,

Enter "Upload 1" in Title, Browse for a local PDF, and click Upload Attachment. Acknowledge upload.

Verify the attachment is displayed in the grid.

Enter "Upload 2" in Title, Browse for a local PDF (>=20mb), and click Upload Attachment.

Verify the attachment is displayed in the grid. Enter "docx Upload" in Title, Browse for a local

Word document, and click Upload Attachment.

Verify the attachment is displayed in the grid.

Enter "jpeg Upload" in Title, Browse for a local jpg, and click Upload Attachment.

Verify the attachment is displayed in the grid.

Pagination and sorting functional on Interaction Attachments grid

Able to view attachments.

**Step 2**

**Execution Step**

Description\*

Expected Results

Comments

Validates Attachments

Enter "txt Upload" in Title, Browse for a local txt file, and click Upload Attachment.

Verify the attachment is displayed in the grid.

Expected Results

Able to attach PDF, JPG, TXT, DOC files - Interaction Form Comments

Validates

Attachments

|  |  |
| --- | --- |
| **PA** | Verify that pagination is functional (grid size is 4 attachments) - click to see the next page.  Perform sorting using column headers. Verify sort functionality works. |
| **PA** | Double-click a PDF attachment. Verify an Attachment session tab opens.  Click the View Attachment button. Verify the system allows you to view the attachment. Dismiss the tab.  Repeat for uploaded DOCX, TXT, and JPG attachments |

**Step 3**

**Execution Step**

Description\*

**PA**

Add a request **assigned to the Administrative SL**.

Open the Request.

In the ATTACHMENTS Subsection,

Enter "Upload 1" in Title, Browse for a local PDF,

and click Upload Attachment. Acknowledge upload.

Verify the attachment is displayed in the grid.

Enter "Upload 2" in Title, Browse for a local PDF (>=20mb), and click Upload Attachment.

Verify the attachment is displayed in the grid. Enter "docx Upload" in Title, Browse for a local

Word document, and click Upload Attachment.

Verify the attachment is displayed in the grid.

Enter "jpeg Upload" in Title, Browse for a local jpg, and click Upload Attachment.

Verify the attachment is displayed in the grid.

Enter "txt Upload" in Title, Browse for a local txt file, and click Upload Attachment.

Verify the attachment is displayed in the grid.

Expected Results

Able to attach PDF, JPG, TXT, DOC files - Request Form Comments

Validates

Attachments

**Step 4**

**Execution Step**

Description\*

**PA**

Verify that pagination is functional (grid size is 4

attachments) - click to see the next page.

Perform sorting using column headers. Verify sort functionality works.

**PA**

Double-click a PDF attachment. Verify an Attachment

session tab opens.

Click the View Attachment button. Verify the system allows you to view the attachment. Dismiss the tab.

Repeat for uploaded DOCX, TXT, and JPG attachments

Expected Results

Pagination and sorting functional on Request Attachments grid

**Step 6**

**Execution Step**

Description\*

Able to view attachments.

Comments Validates Attachments

**Step 5**

**Execution Step**

Description\*

**PASUP**

Find the interaction the PA just removed attachments

from. Load it.

Note that the attachments were uploaded by someone else (PA in this case).

Double-click one of the attachments on the Interaction form.

Verify the Remove Attachment button is not displayed, and the record is read-only.

Verify the View Attachment button is displayed and functional.

Expected Results

Other users can view, but not delete the attachment Comments

Validates

Attachments

|  |  |
| --- | --- |
| **PA** | In the Interaction form, add another request **assigned to an SL that the SL user is NOT a member of**  Open the request and add some attachments. |
| SL | Find the original request the PA assigned to your SL. Load it.  Note that the attachments were uploaded by someone else (PA in this case).  Double-click one of the attachments on the Interaction form. |

Verify the Remove Attachment button is NOT

displayed, and the record is read-only.

Verify the View Attachment button is displayed and functional.

Dismiss the Attachment session tab. Verify you are able to add attachments to the Request.

Expected Results

All users with view permissions to view the interactioncan view attachments for the Interaction

All users that own a Request or are in assigned SL of the Request can view attachments on the request. Comments

Validates

Attachments

**Step 7**

**Execution Step**

Description\*

SL

Open the Interaction by clicking the link in the Report of

Contact section.

Verify you can see the attachments in the grid at the Interaction level, and open them for viewing.

Return to the Interaction. Verify you cannot attach at the Interaction level (no Upload Attachment button)

Scroll to Request Summary. Open the Request that's NOT assigned to your service line.

Verify the attachments grid and section are NOT displayed.

Expected Results

Users who cannot view attachments do not need to see the list of attachments. Comments

Validates

Attachments

**Associated E-Signatures**

**Signed Action Signer Comment Additional Information**